

At Centene Corporation (Centene), we are focused on realizing our mission to transform the health of the communities we serve, one person at a time. We are committed to helping more people and communities gain access to high-quality healthcare – enabling them to live healthier lives. We maintain policies and procedures to support our mission to provide access to high-quality healthcare, innovative programs and a wide range of health solutions that help families and individuals get well, stay well and be well. Our designing or presenting the material and/or making a sale.

Centene's marketing materials, advertising, and sales strategies are routinely reviewed to ensure they are clear, concise, and free of bias. Centene does not discriminate based on race, religion, age, gender, ethnicity, or disability. All information is presented in an accessible format, including large print, Braille, and audio. Centene's marketing materials, advertising, and sales strategies are routinely reviewed to ensure they are clear, concise, and free of bias. Centene does not discriminate based on race, religion, age, gender, ethnicity, or disability. All information is presented in an accessible format, including large print, Braille, and audio. We strive to keep our information and collateral simple and straightforward for all our stakeholders.

Centene ensures its marketing and sales policies are consistent with applicable laws and regulations concerning marketing and sales activities for health insurance. Where required, Centene's policy is to ensure and provide complete and unbiased information to prospective members in their respective market. Centene ensures that recipients receive accurate verbal and written information to make an informed decision on whether to enroll in products and services.

We review and update our policies and procedures annually to ensure compliance with local, state, and federal laws and as part of our commitment to our mission to transform the health of the communities we serve, one person at a time.